



BLIDWORTH & RAVENSHEAD

PATIENT PARTICIPATION GROUP (PPG)

Procedure Taken to Achieve our Action Plan for 2019/20

NOTE Given the changes that the COVID 19 Pandemic might have on citizens future healthcare and well-being the PPG will continue to support the practice

- ❖ The PPG consulted the group's Terms of Reference, which we had adopted from the NAPP's guideline. We also considered community issues that related to the villages of Ravenshead and Blidworth that make up this GP Practice.
- ❖ At the PPG meeting we discussed this information and we decided the key priorities would be as follows:-
 - integrate the two Patient Participation Groups into one PPG
 - build an effective working relationship with our GP Practice to improve and develop healthcare locally
 - Work with the Practice to set up a Patient Reference Group that aims to involve all groups in our communities
 - Improve patient's awareness of the PPG and the work we do for patients in our community. Assist them to understand that the PPG is not a doctors' fan club or a forum for complaints. But a small group of patients' that work with the Practice to continuously improve the healthcare services available locally.
 - Network locally with other PPGs' in our area and nationally with NAPPs
 - Play an active role in feedback about healthcare needs in our community consultation to the local Primary Care Network and the Nottinghamshire Clinical Commissioning Group as it takes over the role of decision making and commissioning of healthcare.
 - When required provide be involved in discussions with our local NHS Trust, secondary healthcare providers and when appropriate be involved in feedback at national level to the NHS & NAPPs for example.
 - **NOTE At each PPG meeting the Action Plan is reviewed**

