

BLIDWORTH & RAVENSHEAD

Patient Participation Group

Aims & Objectives 2020/21

- a) Contribute to practice decision-making and consult on service development and provisions.**
- b) Provide feedback on patients' needs, concerns and interests generally, challenging the practice constructively whenever necessary.**
- c) Serve as a 'safety valve' for dealing with grumbles and complaints about the practice – representing patients but also helping them understand the practice's viewpoint.**
- d) Assist the practice and its patients by arranging voluntary groups/support within the community:**
- e) Communicate information about the community which may affect healthcare.**
- f) Give patients a voice in the organisation of their care:**

- g) Promote good health and higher levels of health literacy by encouraging and supporting activities within the practice and promoting preventive medicine:**
- h) Influence the provision of secondary healthcare and social care locally.**
- i) Give feedback to NHS trusts on consultations:**
- j) Fundraise for medical equipment or other facilities to improve the practice and/or fund the activities of the PPG and**
- L) Liaise with other PPGs in the area**