

## **PPG Meeting Minutes from the 21<sup>st</sup> November 2019**

***Welcome from Gilly Hagen to all persons' present.***

1) **Persons present** - Gilly Hagen, Peter Challenger, Kath McCready, Philip Marsh, Margaret Staples, Chris Munton, Rick Gooch (Practice Manager), Lisa Thompson (PPG Liaison). Visitor Diane Rumsey (Patient)

2) **Apologies** - Jackie Hewlett-Davies, Margaret Marais, Mary Harris, Brenda Sharrett

3) Minutes from last meeting agreed. C.M. & K.M

4) Gilly gave us an update on current situation regarding I.C.S. The ending of Mid Notts CCG in April 2020 and that one CCG will cover the whole of the County. Several documents circulating showing concerns regarding these changes from PPGs in Mansfield & Ashfield and our PPG agreed. With these changes we will lack the local perspective and there is therefore a need for patients to try and be more vocal about their concerns and issues. The procurement/commissioning of local NHS Primary Care and Secondary Care Services will be controlled by the Integrated Care Services (ICS).

Gilly updated the meeting about the changes to Non-Emergency Patient Transport Service – And members had strong concerns that this has now changed for the worst and given that public transport is limited locally it is a real issue for isolated individuals getting to health appointments. Ravenshead has a good voluntary transport scheme. Blidworth does not have the same network. Issue to be referred to Parish Council and Community Association.

Gilly has not been able to attend Patient & Public Engagement Committee (PPEC) Meetings due to health issues that restrict her mobility. These are still unstable but she is due to meet with the Chair of the group and CCG staff to see what support can be given to ensure the Sherwood Area has reasonable representation at meetings.

4) Rick gave the PPG an update about Primary Care Networks (PCNs). At this time the 8 GP Practices that form the Sherwood Area PCN are still in the early stages of development. Dr Kevin Corfe is Chair of the group and a GP at AMG.

5) Quiz Night was a great success. Gilly thanked everyone who helped for their support. It was suggested we have a further one in March 2020. However, members were concerned that we ensure we get enough support to set up and clear up on the night. We raised almost £500

6) Philip Marsh Community Governor SFHT has joined our group and he provided a very interesting insight into the work of SFHT and his role. It was agreed that Philip would meet with Rick, Gilly and Pete to see how best we can work together with the trust and embrace the idea of linked up working and community involvement.

7) G.D.R.P. NAPPs have provided guidelines for PPGs regarding this. To ensure we are all aware of our responsibilities under G.D.R.P. In 2020 we will have a training event to cover this. Gilly will get the assistance of Maria from C.V.S. with this. D.T.B.

**8 Patient & Public Action Desk (PPAD).** Gilly has provided posters for Helen Vick to put up at both sites. This provides dates up to January 2020. Gilly circulated a sheet with dates for 2020 at the meeting asking people to state their availability. Concerns were raised about lack of members support for these events. Which are popular with patients. **Dates PPAD...2020.**

**B.13.1.20 - R.10.2.20 – B.9.3.20 – R.13.3.20 – B.13.4.20 – R.11.5.20 – B.8.6.20 -R.13.7.20 – B.14.9.20 – R.12.10.20 – B.9.11.20 – R.14.12.20**

9) Gilly gave an update from the Newark & Sherwood Health & Well-Being Board run by the District Council. Key issues for the group are supporting deprived communities and at the moment there is some research being undertaken in Ollerton by the Notts County Health & Well-Being Team.

10) Margaret told us that the Memory Group at Blidworth has changed the times and dates they are meeting. They are still working well with 'Hatzfeld'. The Memory Group that meets at St Peters in Ravenshead has made contact with us, and we have invited them to join the PPG. No further contact since the Autumn so we assume they do not need our support and information.

Gilly reminded the group that Mike West the area rep from the Alzheimer's society has offered to help us make our surgeries more patient and carer friendly and work with the community to get more people aware of these conditions, where to get support etc.

11) Alterations are complete at Ravenshead. Blidworth to start soon. It is a concern of the PPG that there is a lack of privacy for patients at Ravenshead surgery. There have been rumours about lack of doctors on site as well. One of the patient's D.R. came along to express her personal opinions about lack of support when she had an emergency recently. Rick agreed to meet with her the next week to discuss her concerns. He tried to reassure the PPG that there definitely doctors at both sites. He also made it clear that under the direction of the NHS there are and will be further changes to how patients see and work with clinical staff at GP practices. He assured the PPG he would keep us informed of developments as they arise and where appropriate he will involve the PPG in keeping patients/Carers informed. This is not always possible as things happen quickly. He agreed to use the website and newsletter, social media to get information through to members of the community.

**PPAD desks** are one way of getting feedback from the community and we agreed to ensure we get patients to complete Friends & Family Forms at every session.

12) Gilly raised concern that recently due to ill health we have lost 5 members and to function in the future we desperately need new members. Rick suggested using the T.V. screens at the surgeries to try and get new members.

13) The PPG have been asked to get involved in research around making prescribing safer in general practice. Information was circulated to the group and Gilly asked members to let her know if they wanted to get involved. **The PPG has agreed to be part of Nottingham University Division of Primary Care Research and Development.** The previous mentioned project is part of their brief nationally.

14) PPG members list has been updated. The new PPG leaflet to encourage people to join the group were shared at the meeting.

15) Community based defibrillators. Gilly has now found a company S.A.D and has made links with the local First Responder Andy Bolam who is responsible for overseeing them locally and trying to encourage new ones to be placed locally. It has been arranged for Gilly to meet with him and discuss the most appropriate systems and cases that fit our rem

**Next PPG date Thursday 19<sup>th</sup> March 2020 - 2pm to 4pm.**