

BLIDWORTH AND RAVENSHEAD PATIENT PARTICIPATION GROUP

ACTION PLAN 2014/15

	Objectives	Responsible person / support	Evidence How will objective be achieved / progress to date	Timescale	DATE COMPLETED
1	<p>The PPG will assist the practice to gain greater collaboration between patients across the villages, and reduce the sense of lack of consistency between practice's surgery sites.</p> <p>The PPG will undertake a range of fund raising events, to build collaboration across the intake area, and this year raise funds for 2 defibrillators of the highest specifications, one at each surgery.</p>	<p>The Practice Blidworth & Ravenshead PPG & The virtual group (via email and post)</p>	<ul style="list-style-type: none"> ❖ Ensure both communities have a voice in the PPG ❖ Closer work between healthcare team with the PPG facilitating a greater link across the patch ❖ Being innovative about ways of engaging patients in both villages to accept that 'The Practice' offers the same service across the intake area. ❖ The group will focus on providing evidence of joint working and access to resources across the patch for all of our patients. ❖ We will aim to ensure all patients have access to information that will help them to improve their healthcare. ❖ Ensure the PPG meeting venue is accessible to all 	<p>Ongoing through the year</p> <p>"</p> <p>"</p> <p>"</p> <p>"</p> <p>"</p>	

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2	Work together with the GP Practice to improve services and promote health and well-being for patients	Blidworth & Ravenshead PPG The Practice Practice Manager Rick Gooch	<ul style="list-style-type: none"> ❖ Provide a series of `Open Meetings), that provide information to the patients, directly or indirectly related to healthy living ❖ Build an efficient working link with The Practice Manager & GPs`. ❖ Help The Practice to be responsive to the needs of patients. ❖ Keep patients involved in the development and review of their healthcare. ❖ Use the media to get patients involved in The Practice. ❖ Have regular input on The Practice Website. 	<p>The first of these will be `Warm Well & Wise` 7.7.2014</p> <p>Ongoing through the year</p> <p>“</p> <p>“</p> <p>“</p> <p>“</p>	
3	Continue to develop patient engagement in both the virtual Patient Reference Group (PRG) and in the wider community in their own healthcare choices.	Blidworth & Ravenshead PPG The Practice Manager. G.Ps` ; Clinical Commissioning Group (CCG) Newark & Sherwood; Stakeholder Reference Group	<p>Encourage patients to be part of The Patient Reference Group (PRG) And ensure it is accessible to all.</p> <p>Increased numbers of patients involved in the PRG, by using a range of methods such as media, posters, PPG's presence at local events.</p>	<p>Ongoing</p> <p>“</p>	

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		(SRG), Newark & Sherwood.	Provide a range of 'Open Meetings', where a range of conditions are discussed as well as how best to manage them, such as Diabetes, Heart Disease, Cancer, etc.	"	
4	Conduct at least one Patient Survey each year. And support the Practice in making any improvements necessary	Blidworth & Ravenshead PPG Practice Manager Rick Gooch	<ul style="list-style-type: none"> ❖ Collate the results ❖ Publicise the outcomes, in the surgeries and on the website. 	Survey to be completed by end of November 2014	
5	Develop and implement and Action Plan for the following year based on the outcomes of the PPG survey. Based on the guidelines set by the DES	Blidworth & Ravenshead PPG	<ul style="list-style-type: none"> ❖ Set out patients' priorities and issues. ❖ Monitor actions taken and review plan ❖ Keep patients informed ❖ Seek funds to implement projects to improve well-being in our community. 	Ongoing, with improvements monitored via the PPG meetings	
	The PPG will embrace the key points raised Involving patients more in their healthcare as indicated in the Nottinghamshire Health & Well Being Strategy 2014 to 2016; to involve patients more in their healthcare and improve self - management of conditions.	Blidowrth & Ravenshead PPG Healthcare Team CCG Nottinghamshire Healthcare Trust	The PPG will collaborate with the Healthcare professional to try and ensure they have access to information that might help them keep well and active. Or if appropriate know where to get information. The PPG will also include local voluntary groups and churches in this task	Ongoing through the year	

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6	Training / awareness raising	Blidworth & Ravenshead PPG CCG. National Association of Patient Participation Groups (NAPPs)	<ul style="list-style-type: none"> ❖ Develop/ implement relevant training for group members. ❖ Provide information to the Clinical Commissioning Groups (CCGs) to inform their decision making. ❖ Be involved in the implementation of the Nottinghamshire Health & Well Being Strategy 	Ongoing through the year “ “	
7	Networking locally and nationally	Blidworth & Ravenshead PPG GPs' & Practice Manager. CCG, Stakeholder Reference Group (SRG)	<ul style="list-style-type: none"> ❖ Represent patients views ❖ Communicate and visit other PPGs & link with NAPPS ❖ Explore ways of improving healthcare and well-being within the community. ❖ Support projects arranged by The Practice for patients'. ❖ Promote the work of the group, locally. 	Ongoing through the year “ “ “	